



Upcoming Conferences, Trainings & Seminars to help develop each employee's professional skills. These opportunities for continuous improvement include on-site internal and external trainings as well as off-site opportunities. Please submit completed NCHC Professional Development Request Form to Organizational Development or sign-up in HealthStream.

Manager Specific Professional Development Opportunities

Register through HealthStream

New Topic: Competencies for All

Time: 1 hour

Description: As a manager, you have heard quite a bit about competencies. In this session we will cover the need for competencies and how to develop, use and validate competencies to drive service excellence and employee engagement.

Date: Wednesday, May 22, 2019

Time: 1:00pm – 2:00pm

Target Audience: Managers

Presenters: Judy Rannow

Room: DeSantis Room

New Topic: Performance Improvement Conversations

Time: 2 hours

Description: Having performance improvement conversations can be one of the most challenging things managers do. In this session you will learn how to prepare for and have a performance improvement conversation. Leave with the tools and knowledge to effectively provide performance feedback and coaching.

Date: Tuesday, June 4, 2019

Time: 1:00pm – 3:00pm

Target Audience: Managers

Presenters: Chris Bleck

Room: Iris Room

Open Session Professional Development Opportunities

Register through HealthStream

Topic: Stages of Team Development

Time: 2 hours

Description: If you lead or are part of a group, understanding the different stages of team development and how to navigate between the various stages is crucial for success.

Date: Tuesday, May 21, 2019

Time: 2:00pm – 4:00pm

Target Audience: All Staff

Presenters: Judy Rannow

Room: DeSantis Room

Topic: Effective Meetings

Time: 1 hour

Description: Understanding what makes an effective meeting as well as how to lead effective meetings will help reduce meeting burnout and increase meeting productivity. This session will provide an understanding of what needs to be done to ensure effective meetings as well as how to lead them.

Date: Tuesday, June 11, 2019

Time: 12:30pm – 1:30pm

Target Audience: All Staff

Presenters: Judy Rannow

Room: Iris Room

Special Topic Professional Development Opportunities

Register through HealthStream

Topic: Navigating the World of Addiction

Time: 4 hours (space limited – formal run-through)

Description: *Navigating Recovery and Addiction* - This session will explore substance abuse addiction, Co-Occurring Disorders and Pathways to Recovery. *Presented By:* Daniel Shine, Manager of Lakeside Recovery and Clinical On-Call Manager of Behavioral Health Services, North Central Health Care.

Physiology of Addiction - Dr. Snider will provide a greater understanding of the addicted brain and the toll addiction has on all facets of wellness. *Presented By:* Dr. Jonathon Snider, Licensed Clinical Psychologist, North Central Health Care

Connecting the Dots for Treatment and Recovery - This session will connect the information from the presentations to programs available at NCHC and the greater community. *Presented By:* Robert Wilcox, Law Enforcement Liaison, North Central Health Care

Date: Wednesday, May 29, 2019

Time: 12:30pm – 4:30pm

Target Audience: All Staff

Presenters: Dr. Jonathon Snider
Daniel Shine and Robert Wilcox

Room: NCHC Theater



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Topic: Clinical Documentation

Time: 1 hour

Description: Understanding the importance and impacts of appropriate clinical documentation is key to providing appropriate services and proper billing. This session will cover the basic musts for clinical documentation.

Date: Tuesday, June 4, 2019

Time: 9:00am-10:00am

Target Audience: Staff

Presenter: Ki, Hoppe, RN, LNC, CPHRM,
Sr. Risk Specialist for Coverys

Room: Computer Lab

Date: Tuesday, June 4, 2019

Time: 11:00am-12:00pm

Room: Computer Lab

Date: Tuesday, June 4, 2019

Time: 3:00pm-4:00pm

Room: DeSantis Room

Date: Wednesday, June 5, 2019

Time: 8:00am-9:00am

Room: Computer Lab

Date: Wednesday, June 5, 2019

Time: 10:00am-11:00am

Room: Computer Lab

Date: Wednesday, June 5, 2019

Time: 1:00pm-2:00pm

Room: DeSantis Room

UWGB BHTP Professional Development Opportunities

Submit completed NCHC Professional Development Request Form to OD

Topic: Ethics & Boundaries – Stepping Forward when Colleagues Cross the Line

Target Audience: All Staff

Date: Friday, June 12, 2020

Time: 8:30am-12:30pm

Location: Stoney Creek, Rothschild

Cost: \$15 (includes 4 CEH)

Presenter: Dana Johnson, MSW, CAPSW

Description: This workshop focuses on appropriate ethics and boundaries in client-social worker and peer-to-peer relationships.

Topic: Identification and Treatment of Geriatric Depression and Anxiety for Improved Health Outcomes

Target Audience: Staff working in jails

Date: Friday, June 21, 2019

Time: 9:00am-4:00pm

Location: Oshkosh

Cost: \$35 (includes lunch,
materials and 6 CEH)

Presenter: Suzanna Walters-Castillo, Ph. D.

Description: Depression and anxiety may be co-morbid with different dementias, substance abuse and major medical conditions. Though treatment challenges for emotional and cognitive disorders exist, it is essential to understand the unique nature of these late life disorders. This class will examine risk factors, evidence based screening tools and treatment approaches.

NCHC Ongoing Special Topic Professional Development Opportunities

*These sessions have been added to the **NCHC New Hire Orientation**. Staff that have not yet attended are welcome to attend the sessions. Contact Mary Jo Monday to register (dates/times may change based on presenters schedule).

Topic: NCHC: Who We Serve Trauma & Trauma Informed Care Overview

Time: 1/2 hour

Date: Tuesday (Day 2 NHO)

Time: 10:00am-10:30am

Presenter: Judy Rannow

Room: Board Room

Topic: Situational Awareness & CART Team

Time: 2 hours

Date: Thursday (Day 2 NHO)

Time: 10:00am – 12:15pm

Presenters: Bob Wilcox, Chuck Kerstell
& CART Team

Room: Board Room